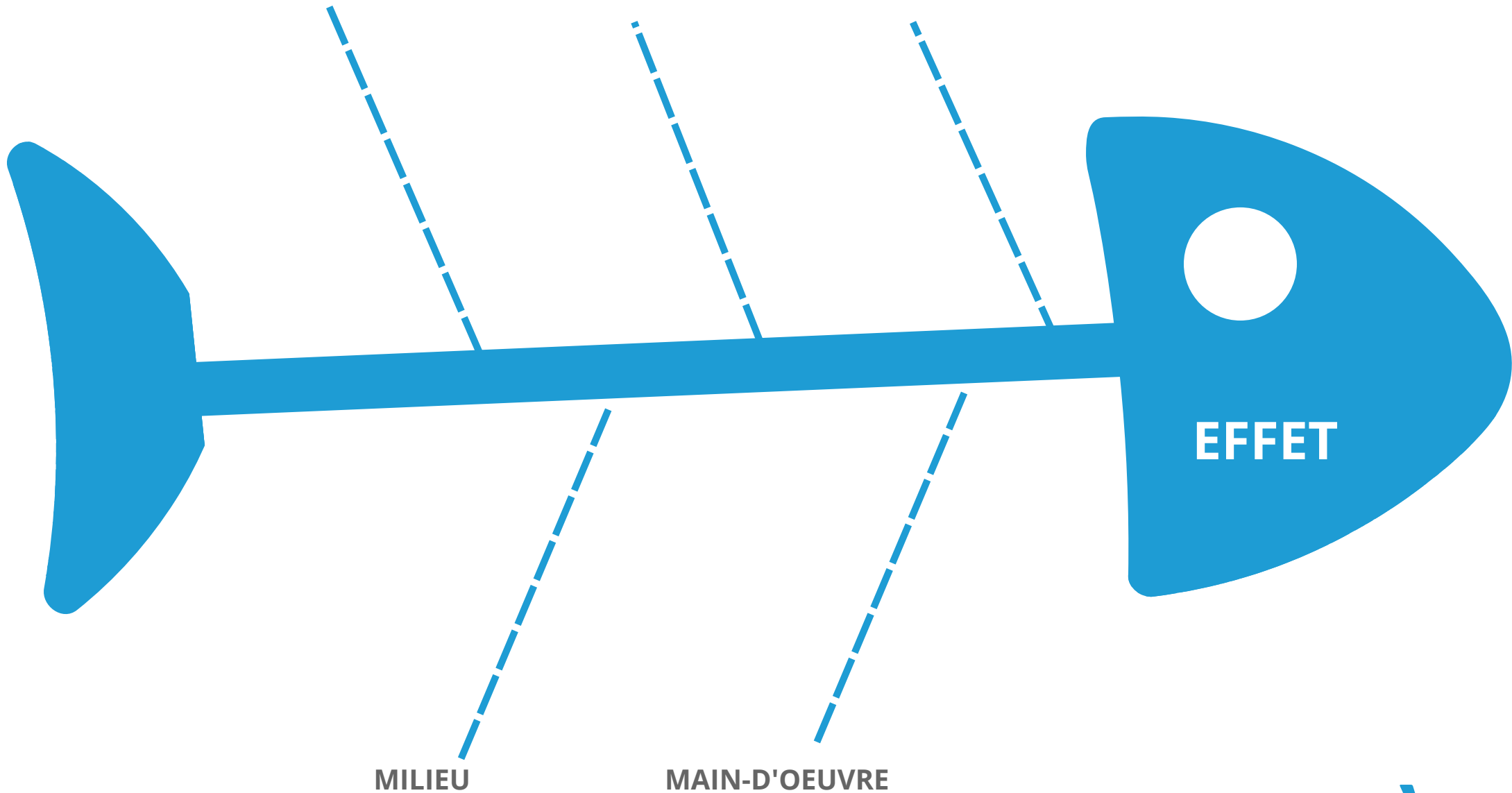


LE DIAGRAMME D'ISHIKAWA

MÉTHODE

MATÉRIEL

MATIÈRE



MILIEU

MAIN-D'OEUVRE